

Terms and Conditions for Premium Membership

Effective Date 12 February 2025

1. Introduction

Welcome to raymannix.com ("Website"). owned and operated by LUKUDO s.r.o., a company registered in the Czech Republic, with its registered office at: LUKUDO s.r.o. Kurzova 2222/16, Stodůlky, 155 00 Praha 5 Registered with the Municipal Court in Prague under file number C 410128 LUKUDO is a non-VAT payer.

By purchasing a Premium Membership, you agree to the following terms and conditions. These Terms comply with relevant EU consumer protection laws, including the right to withdraw from digital services within 14 days unless otherwise waived.

2. Membership Benefits

As a Premium Member, you will receive the following benefits each year:

- A signed calendar every December
- An exclusive Christmas merch gift
- Access to galleries featuring my clothing
- A personalized birthday video
- Two (2) video calls of 15 minutes each per year
- Recognition as a top fan and supporter

3. Birthday Video Requests

- If you wish to receive a personalized birthday video, please send a request at least **14 days in advance** to **premium@raymannix.com**.
- Include details about yourself, your birthday date, and any personal preferences for the video.
- While we do not require proof of your birthday, this benefit can only be used **once per year**.
- If the birthday video is not claimed within the 12-month membership period, the benefit is forfeited and cannot be carried over to the next membership term.

4. Membership Plans & Pricing

- **1 Year: €99**

- **3 Years:** €249
- **10 Years:** €790

Prices include all stated benefits. Additional fees may apply for shipping of physical merchandise, depending on your location.

5. Payment & Subscription

- Payment must be made in full at the time of purchase.
- Membership fees are non-refundable unless otherwise required by law.
- Memberships do not renew automatically; you will need to repurchase a plan upon expiration.
- **Immediate Access & Withdrawal Waiver:** By purchasing a Premium Membership, you will immediately gain access to digital benefits such as gallery access. Due to this, **you explicitly waive your right to withdraw from the contract under EU law.**

6. Delivery of Membership Benefits

- To receive the signed calendar in December, your membership must be active by **November 15**. If you subscribe after this date, you will receive the calendar the following year.
- Shipping is free of charge for all EU states, the UK, the US, and Canada, including the Christmas merch gift.
- The calendar and merch gift will be sent to the address listed in your profile. Ensure your address is updated by **November 15** to receive them on time. If an incorrect or missing address results in non-delivery, we will resend it later, but we cannot guarantee it will arrive before Christmas.
- Digital benefits (e.g., birthday video, gallery access, video calls) will be delivered through the website or email.

7. Video Call Scheduling

- Calls must be booked via [Calendly](#).
- The system does not allow booking less than **24 hours in advance**.
- If Ray Mannix needs to cancel a scheduled call for any reason, you may select any available new time slot.
- Calls do not require an additional payment.

- If you fail to attend a scheduled call, it cannot be claimed later.
- Each membership includes **two (2) calls per 12 months**.

8. Access to Galleries

- Gallery access is granted exclusively to Premium Members.
- Content is for personal use only and may not be shared, copied, or distributed without written permission.

9. Changes to Membership Benefits

- Benefits may be updated or modified at any time at the discretion of the website owner.
- In case of changes that reduce or modify benefits, you will continue to receive the benefits as per the terms you signed up for. New conditions will only apply to new members and new paid memberships.
- If changes occur, members will be notified in advance.

10. Termination & Cancellation

- The website owner reserves the right to terminate any membership without refund in case of abuse, harassment, or violation of these terms.
- Members may cancel their subscription at any time; however, as digital benefits are provided immediately upon purchase, refunds are not applicable.

11. Legal & Liability Disclaimer

- The website owner is not responsible for delivery delays due to third-party services (e.g., postal services, payment providers).
- Membership does not grant any commercial rights to use the website owner's name, image, or content.
- This agreement complies with EU consumer protection laws regarding digital content, distance selling, and fair business practices.

12. Contact Information For any inquiries or support regarding your membership, please contact support@raymannix.com

These terms apply specifically to the Premium Membership. For any matters not covered here, please refer to the general terms and conditions at raymannix.com/terms.

By purchasing a Premium Membership, you acknowledge that you have read and agree to these Terms and Conditions, including your explicit waiver of the right to withdraw under EU law due to immediate access to digital content.